

# Rowan Engineer

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## EDUCATION

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University of Pittsburgh, Pittsburgh, PA Expected Graduation: December 2020  
Bachelor of Science in Industrial Engineering Cumulative GPA: 3.5 | Major GPA: 3.9  
Certificate in Supply Chain Management, Lean Six Sigma Green Belt Certified

## PROFESSIONAL EXPERIENCE

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FedEx Ground, Moon Township, PA June-August 2020

*Co-Op, International Trade Services Engineer*

- Oversaw test efforts for release of customer facing website interfaces to determine and eliminate existing defect, leading to 100% compliance to business standards
- Evaluated labor efficiency and clerical compliance at international facility, resulting in accurate workforce component of \$2.05M budget for the fiscal year
- Provided information to business clients and partners related to business opportunities available around the world, securing capital, facilities and physical resources and implementing business strategies

*Co-Op, Modernization and Special Projects Group*

August-December 2019

- Facilitator (Scrum Master) for Business Architecture Team of Business Agility Agile Release Train
  - Assisted in development of FedEx Ground Business Architect onboarding and training program
  - Ensured team members were assigned work that best used their skills and experiences
  - Facilitated transparency and collaboration between Modernization teams
  - Participated in widespread implementation of Scaled Agile Framework (SAFe)
- Analyzed data and created metric reporting dashboards in Excel to provide business insights to executives
- Created business artifacts and presentations using Microsoft Visio and PowerPoint

## LEADERSHIP & ACTIVITIES

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Incline Consulting Group August 2018-Present

*Project Manager*

- Co-leading a project with Western Pennsylvania Humane Society to develop a grant to help 3-5 veterans receive service dogs

Alpha Pi Mu, Industrial Engineering Honor Society

October 2017-Present

Institute of Industrial & Systems Engineers (IISE) – Pittsburgh Chapter

January 2017-Present

## RESEARCH EXPERIENCE

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Dr. Chun's Medical Device Manufacturing Laboratory, University of Pittsburgh

January-June 2017

*Undergraduate Assistant*

- Innovated manufacturing processes for biomedical processes
- Optimized design of pacemaker devices

## SKILLS

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- Agile methodology experience
- Requirements development
- Process improvement
- SQL proficiency
- C++
- HTML
- MatLab
- SolidWorks

## ADDITIONAL EXPERIENCE

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Panther Central, University of Pittsburgh, Pittsburgh, PA

January-May 2019

- Utilized interpersonal skills by answering and directing phone calls to ensure customer satisfaction

Soccer Referee, North Hills Soccer Club, Pittsburgh, PA

Summers 2015-2017

- Managed matches to maintain safety of players, parents and coaches
- Handled aggressive player situations in a calm manner